YWCA of Richmond
Internship Position Description

Job Title: Client Services Specialist (Families)
Department/Program: Sexual and Domestic Violence Services
Reports To: Client Services Specialist and/or Clinician
Prepared By: Client Services Specialist
Prepared Date: May 12, 2014
Approved By: Director of Clinical Services

GENERAL PURPOSE OF INTERNSHIP
To provide case management and support services within a best-practice model to families who are victims of sexual and domestic violence within the residential and community systems.

ESSENTIAL DUTIES AND RESPONSIBILITIES: include the following:
Duties may be modified based on individual student learning needs.

REQUIREMENTS: Must be at minimum pursuing an Associates or Bachelors in Social Work, Human Services, Psychology, Sociology or other related field.

SPECIFIC TASKS:

- Provides support to the Client Services Specialist with any and all activities related to serving single parents and children within the residential and community systems at the agency.

- Provides case management services to families based upon the needs assessment.

- Conducts detailed assessments with families to determine strengths and needed resources.

- Assists families in setting time-focused goals and monitors progress weekly.

- Completes all required weekly and monthly documentation.

- Completes a learning plan and working contract with field supervisor.

- Write and submit weekly process recordings and conference agenda to field supervisor.

- Participates in weekly case management meetings, individual supervision, bi-weekly group supervision, and any other meetings if appropriate and if student’s schedule permits.

- Reads (3-5) Domestic and Sexual Violence Scholarly articles.

- Attends YWCA and other community trainings that would increase knowledge and skills in providing effective services.

- Required to sign up for at least (2) on-call Hospital Accompaniment shifts a month.

- Assists with the planning, implementation, and evaluation of (1) YWCA sponsored trainings.